

Southmead Hospital Mental Health Services

Friday 25 September 2015, 9.30am - 12.30pm

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No	Recommendation	Comments from the service provider
1	Redecorate the Place of Safety to create a brighter environment to make the process less intimidating for patients who are admitted.	Ongoing plan to introduce colour to the walls to brighten unit up. Full review to be conducted in April 2016 with Matron.
2	Display the information leaflets in the Place of Safety slightly lower down so they can be better seen and accessed.	The unit has removed big notice board due to feedback that this was confusing and that there was too much information in one place. Plan to fill this space with colour words as part of safe wards initiative. To be completed by end of March 2016
3	Replace missing staff pictures in the Place of Safety.	In process and will be completed by end of March 16
4	Put pictures up in the lounges in Oakwood.	On target to complete this following completion of other significant safety work on Oakwood Unit (by March 2016).
5	Provide a bin for cigarette butts in the Oakwood garden.	There are two bins and a metal container specifically for cigarette butts. Service Users do not always use these despite staff encouraging them.
6	Ensure there are sufficient staff to accompany all patients who wish to access meals or activities on another site.	Staffing numbers on Oakwood Unit are always maintained at the safe staffing levels agreed by the Trust. Activities are not on another site, they are in an adjacent building and attendance is agreed according to the individuals risk assessment. There are arrangements in place that allow for all service users who have the appropriate leave, to take that leave, sometimes with the support of staff from the Place of

		Safety Unit if necessary.
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Any Other Comments